



Krisp Sub-processors

A list of Sub-processors currently authorized by Krisp Technologies, Inc. (“Krisp”) to process Customer Data and assist Krisp with respect to the provision of the Krisp Desktop and Krisp Mobile services under the Krisp Terms of Service Agreement is set out below:

Sub-processor Entity	Brief Description of Processing
Amazon Web Services	Hosting
SendGrid	Email notifications
Zendesk	Support ticketing process
Stripe	Payments
Google Analytics and Google Data Studio	Business analytics
Twilio	Mobile calls and messaging <i>Not used in Krisp Desktop</i>
Sentry	Logging and monitoring
Papertrail	Logging and monitoring

How to Subscribe to Receive Notification of Change in Sub-processors:

If you are a current Krisp customer you may subscribe to receive notifications of new Sub-processor(s) for each applicable Krisp Service before Krisp authorizes any new Sub-processor(s) to process personal data in connection with the provision of the applicable Service. You can subscribe to receive email notifications for changes to Krisp Sub-processors by emailing the following information to subprocessors@krisp.ai:

- Customer Name
- Customer Address

To edit your email notification information, please re-submit a request to subprocessors@krisp.ai with the subject title “Change in Contact Information” to Krisp.

Right to Object to New Sub-processor:

A customer may object to Krisp's use of a new Subprocessor by notifying Krisp promptly in writing within ten (10) business days after receipt of Krisp's notice in accordance with the mechanism set out above. If you object to a new Sub-processor, and that objection is not unreasonable, Krisp will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Sub-processor without unreasonably burdening you. If Krisp is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to those Service(s) which cannot be provided by Krisp without the use of the objected-to new Subprocessor by sending an email notice to dpo@krisp.ai.

The absence of written sub-processor objection from your side within 10 business days after receiving notification from us will constitute your agreement to the sub-processor list herein.