



## Krisp Subprocessors

The list of subprocessors currently authorized by Krisp Technologies, Inc. ("Company") and agreed by Customer to process Customer data and assist Company with respect to the provision of Krisp under the Company MSA, available [here](#), or a written master services agreement signed between Customer and Company is set out below:

<b>Subprocessor Entity</b>	<b>Brief Description of Processing</b>
<a href="#">Amazon Web Services</a>	Hosting
<a href="#">SendGrid</a>	Email notifications
<a href="#">HubSpot</a>	Marketing Automation
<a href="#">Drift</a>	Marketing and sales acceleration
<a href="#">Zendesk</a>	Support ticketing process
<a href="#">Stripe</a>	Backend accounting platform
<a href="#">Salesforce</a>	Customer Relationship Management System
<a href="#">Slack</a>	Internal communications platform
<a href="#">Tableau</a>	Business analytics
<a href="#">Metabase</a>	Business analytics
<a href="#">Amplitude</a>	Business analytics
<a href="#">Sentry</a>	Crash Reporting
<a href="#">Papertrail</a>	Logging and monitoring
<a href="#">Logz.io</a>	Logging and tracing tool
<a href="#">Hotjar</a>	Web analytics
<a href="#">Typeform</a>	Admin portal feedback collection

<a href="#">Gong</a>	Sales Enablement
<a href="#">Krisp LLC</a>	Support and Maintenance

**How to Subscribe to Receive Notification of Change in Subprocessors:**

The list of Krisp subprocessors will be maintained and updated at <https://krisp.ai/Krisp-sub-processors.pdf> and so you should check this periodically. If you are a current Krisp Customer, you can subscribe to receive email notifications for changes to Krisp subprocessors by emailing the following information to [subprocessors@krisp.ai](mailto:subprocessors@krisp.ai):

- Customer Name
- Customer Address

To edit your email notification information, please re-submit a request to [subprocessors@krisp.ai](mailto:subprocessors@krisp.ai) with the subject title “Change in Contact Information” to Company.

**Right to Object to New Subprocessors:**

Company shall specifically inform the Customer in writing of any intended changes to the list of subprocessors through the addition or replacement of subprocessors at least 20 days in advance, thereby giving the Customer sufficient time to be able to object to such changes prior to the engagement of the subprocessor(s). The Customer may object to Krisp’s use of a new subprocessor by notifying Krisp promptly in writing within ten (10) days after receipt of Company’s notice in accordance with the mechanism set out above. If you object to a new subprocessor, and that objection is not unreasonable, Company will use reasonable efforts to make available to you a change in Krisp or recommend a commercially reasonable change to your configuration or use of Krisp to avoid processing of personal data by the objected-to new subprocessor without unreasonably burdening you. If Company is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to those Krisp service which cannot be provided by Company without the use of the objected-to new subprocessor by sending an email notice to [dpo@krisp.ai](mailto:dpo@krisp.ai).

The absence of written subprocessor objection from your side within 10 days after receiving notification from us will constitute your agreement to the subprocessor list herein.